**Use Case Description**

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| Use case name: | Search Help Guide | |
| Scenario: | User wants to find out information on the website | |
| Triggering event: | User clicks “search/help guide button” | |
| Brief description: | User type in words/numbers he/she wants to find | |
| Actors: | Members/guests | |
| Related use cases: | Create user account  Log In  Log out | |
| Stakeholders: | Member User or Guest User | |
| Preconditions: | Establish a user membership Account / Guest User Account | |
| Postconditions: | Searched Information’s are now available to user  User can now search for information  User with membership account can access more information | |
| Flow of activities: | Actor:   1. User selects the search/help guide button 2. User types in the information to be searched for 3. User finishes searching for information | System:   1. Presents the search/help guide button 2. Verify member or guest 3. Receive the entered Information and go locate it 4. Presents the information to the User |
| Exception conditions: | User has no active membership account or Guest account | |